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Administering Avaya Aura® Application Enablement Services

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Avaya Aura AES TSAPI and CVLAN Client and SDK Installation ...

Overview. Avaya Aura® Application Enablement Services (AE Services) is a server-based software solution that provides an enhanced set of telephony

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APIs (Application Programming Interfaces), protocols, and Web Services. Application Enablement Services makes the full-functionality customization capabilities of Avaya communication solutions accessible by corporate application developers, third-party Independent Software Vendors (ISVs), Authorized BusinessPartners, and

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Systems Integrators.

Avaya Aura® Application Enablement Services Overview

Avaya provides a limited warranty on Avaya hardware and software. Refer to your sales agreement to establish the terms of the limited warranty. In addition, Avaya's standard warranty

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language, as well as information regarding support for this product while under warranty is available to Avaya customers and other parties through the Avaya

Avaya Call Management System Administration

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Communication Manager 03-300509
Issue 4.0 Release 5.0 January 2008

Administrator Guide for Avaya Communication Manager

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Administration

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Avaya Documentation

Avaya Contact Recorder Release 15.1
Planning, Installation and Administration
Guide Issue 1.14 March 2016

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Confidential & Proprietary Information

Avaya Contact Recorder

For all new development, Avaya recommends that developers use the latest AE Services release. Avaya Aura® Application Enablement Services (AE Services) Release 7.0 Feature Pack 1 (Release 7.0.1) was made generally

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available in May 2016 as part of Avaya
Aura Platform Release 7.0.1.

Avaya Aura® Application Enablement Services Release 7.0.1

The System Management Service (SMS)
Web Service is hosted on the Avaya
Aura® Application Enablement Services
server and exposes management

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features of Avaya Aura Communication Manager to client SOAP applications. The web service enables client applications to display, list, add, change and remove specific managed objects on Communication Manager.

Avaya Aura® AE Services SMS Web Service

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Avaya one-X® Mobile Integration,
Administration and Maintenance Guide
January 2010 65. Chapter 6:
Serviceability. The Serviceability section
of the Avaya one-X Mobile
administrative interface allows
monitoring, and management of
services, and provides information about
Avaya one-X Mobile Server.

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Avaya one-X® Mobile Integration, Administration, and ...

Administer CTI user for MiaRec Select User Management -> Add User from the left pane, to display the Add Users screen in the right pane. Enter desired values for User Id, Common Name, Surname, User Password, and Confirm Password.

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Retain the default value of “None” for Avaya Role, and select “Yes” from the CT Userdrop-down list.

4. Configure Avaya Application Enablement Services

Administer CTI user for MiaRec Select User Management -> Add User from the left pane, to display the Add User screen

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in the right pane. Enter desired values for User Id, Common Name, Surname, User Password, and Confirm Password. Retain the default value of “ None ” for Avaya Role, and select “ Yes ” from the CT User drop-down list.

4. Configure Avaya Application Enablement Services

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The Avaya Application Enablement Services (AES) server enables Computer Telephony Interface (CTI) applications to control and monitor telephony resources on Avaya Communication Manager. The Avaya Application Enablement Services (AES) server receives requests from CTI applications, and forwards them to Avaya Communication Manager.

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Configure Avaya AES for recording - Verint Verba 9.5 ...

NO.6 In Avaya Aura Communication Manager (CM) for TSAPI, which type of CTI-link needs to be configured? A. ADJ-IP B. TSAPI-IP C. DMCC-IP D. ASAI-IP

Answer: A Explanation The Avaya AES server forwards CTI requests, responses,

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and events between Invision CTI Server
and

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